



Dear Valued Clients,

R.J. Burnside & Associates Limited and its' affiliated companies has created policies and procedures to meet the required *Accessibility Standards for Customer Service, Ontario Regulation 429/07* under the *Accessibility for Ontarians with Disabilities Act, 2005*.

Our Accessible Service Provision policies are available for your review in a number of formats. Should you wish to access these documents, please notify:

Human Resources Specialist

**In person or by mail:**

R.J. Burnside & Associates Limited  
15 Townline  
Orangeville, Ontario  
L9W 3R4

**Telephone:** 519-941-5331

**Email:** [hr@rjburnside.com](mailto:hr@rjburnside.com)

**Fax:** 519-941-8120

TTY users can use the Bell Relay System by calling 711 or 1-800-267-6511

Thank you. We appreciate your business and look forward to seeing you again soon!

Burnside